

From: Angela Leonard <custsuccess@gmail.com>
Sent: Tuesday, September 8, 2015 11:21 AM
To: Jerry Reynolds <jreynolds@trinitysoft.net>
Subject: Update!

We lost our merchant account and have been working weeks on getting back up and running. We have not processed in 5 weeks.

I have applications stacked up and waiting on processing as we are moving a lot of people over from another company.

I have sent the API for the first, i have 2-3 more coming. I do have Union Pay ready and I cant seem to get a good answer on API from the Support Team as I know that another client you had was using Union Pay for processing in China.

Once we are back processing, Trinity is the first to get paid, please note, I will get this done, but I need help in getting everything back up and going. You can check my back office, I have processed just orders being paid by commission nothing on merchant.

Please hang in with me, I have apps waiting and teams ready to go, we are holding them for merchant. Rick is in Asia now and will have 100 plus apps himself.

Thank you for hanging in with us.